



## **PRIVACY STATEMENT POLICY**

### OUR COMMITMENT TO PRIVACY

Protecting consumer privacy is very important to us. Our Privacy Statement is available to inform you about our collection and use of personal information so that you can make informed choices about how your own information is collected and used. This Privacy Statement reflects the Allneeds Computers policies covering personal information.

We believe that information used responsibly benefits consumers and the economy, whether it is information we house on behalf of consumers conducting transactions or information we collect on behalf of our business clients. For example, we use consumer information every day to ensure fast and accurate processing of money transfers. Allneeds Computers strives to better serve our customers by offering goods and services that we believe fit their needs and interests. For years, consumers and businesses have relied on Allneeds Computers for safe and reliable service. The relationships we have developed through the years have been established based on mutual trust. Each day we and employees and agents strive to reinforce our commitment to our clients and consumers. Central to that commitment is ensuring that we abide by a set of privacy policies, which are outlined below. These policies guide us in the collection and use of information as well as employee responsibilities in protecting your privacy. We use personal information about consumers only in a manner consistent with these policies.

### COLLECTION OF INFORMATION

Allneeds Computers collects personal information in order to offer or provide goods and services to consumers and our customers. We may obtain this information from a variety of sources:

- Directly from customer applications, questionnaires and other materials submitted to us by customers;
- From transactions in which Allneeds Computers and consumers are involved;

and

- From a variety of third-party sources, such as our business customers, government repositories, consumer reporting agencies and other financial institutions.

#### DISCLOSURE OF INFORMATION

Allneeds Computers discloses customer information, where necessary to effect, administer or enforce a transaction requested by you, to companies that perform services for us or to prevent fraud.

Finally, Allneeds Computers may disclose information about customers to third parties and companies with which Allneeds Computers is affiliated, as well as unaffiliated third parties. Those disclosures may consist of the following:

- Financial background information describing a customer's financial status;
- Identification information, such as name and address data;
- Transaction information, such as account activity, debit activity or credit activity;

and

- Other information relating to financial matters.

#### RECIPIENTS OF INFORMATION

Allneeds Computers may disclose consumer information to companies affiliated with Allneeds Computers and to companies or other parties not affiliated with Allneeds Computers.

These recipients include:

- Financial institutions, such as banks, credit card companies and brokerage houses;
- Companies that process transactions or provide other services for us;
- Government agencies; and
- In addition, under Australia law Allneeds Computers is permitted to disclose customer information to certain recipients, like credit reporting.

#### WE ARE COMMITTED TO PROTECTING THE CONFIDENTIALITY OF PERSONAL CONSUMER INFORMATION.

Allneeds Computers limits access to personal information to those employees of Allneeds Computers and its affiliates who need it to fulfill their business responsibilities. Employees must adhere to Allneeds Computers privacy policies. Employees violating these policies may be subject to disciplinary action, up to and including dismissal.

#### WE USE APPROPRIATE SECURITY SAFEGUARDS.

At Allneeds Computers, security is a priority. We employ appropriate measures to protect consumer information against unauthorized access, disclosure, alteration or destruction. These may include, among others, encryption, physical access security and other appropriate technologies. Allneeds Computers continually reviews and enhances its security systems, as necessary.

#### WEBSITE MAY BE LINKED TO OTHER WEBSITES

Allneeds Computers may create links to third party websites. Allneeds Computers is not responsible for the content or privacy practices employed by websites that are linked from our website. We may alter this statement as needed for certain products and services and to abide by relevant laws or regulations. Allneeds Computers reserves the right to amend or modify this statement from time to time. We urge you to review this statement whenever you visit in order to obtain the most current statement.

#### COOKIES

A cookie is a small amount of information sent from a Web server to your computer. We use cookies when someone logs into our site, to maintain that log in, to retain log in information, if requested, and for the service of our shopping basket. We do not use cookies for marketing, promotional or advertising purposes, nor do we use cookies to track your Internet activity before or after you leave [www.allneeds.com.au](http://www.allneeds.com.au). Any activity while you are at [www.allneeds.com.au](http://www.allneeds.com.au) may be monitored. Your computer will only store a maximum of 2kb of cookies. They are deleted on a first in first out basis. No other company has access to our cookies.

#### Emails from ALLNEEDS COMPUTERS

Allneeds Computers has found that attractive, graphics-rich emails are a quick, effective and low-cost way to communicate with customers and prospects about new high tech products, clearance and auction items. We maintain an opt-out, user-customizable subscription service of email addresses of people requesting promotional emails.

We do not want to send emails to you if you would prefer not to receive them. Therefore, every email provides a way for you to unsubscribe from future emails. In addition, you can visit our web site, contact your web-manager or call 82118661. We also have administrative procedures in place to remove email addresses and domains that consistently send failure messages to our email servers.

For more information on Privacy legislation from the Federal Commissioner at [www.privacy.gov.au](http://www.privacy.gov.au)